

## QUICKBOATS PLAIN ENGLISH WARRANTY

Quickboats offer a 3 year warranty on all Quickboats:

### **Year 1**

Year 1 is full parts and labour warranty. If there is any defect in manufacture found in the first 12 months from the date of delivery of your Quickboat, Quickboats will pay for:

- o Labour
- o Replacement parts
- o Materials for repair
- o Freight to have the boat, or component of the boat repaired or replaced.

The decision to repair or replace is solely Quickboats' to decide.

### **Year 2 & 3**

Years 2 and 3 of the warranty cover parts and materials only. If there is a defect in manufacture of your Quickboat found in the 13th month to 36th month from the date of delivery of your Quickboat, Quickboats will pay for:

- o Replacement parts
- o Materials for repair
- o Freight of the parts and / or materials

The owner is responsible for any labour charge and freight cost of the boat to and from the repairer.

The decision to repair or replace is solely Quickboats' to decide.

### Warranty Steps

1. If you notice a defect on your boat please send us an email or a letter including:
  - A description of the defect
  - Where on the boat the defect is located
  - Photographs of the defect and its location on the boat
  - A contact phone numberThis will assist us in doing an initial assessment of the defect, which will then determine the best way to fix the defect.
2. A Quickboat representative will call you and discuss the defect, provide you with a Claim Number, and let you know the best way of handling the claim.

**\*\*DO NOT SEND YOUR BOAT OR ANY PART BACK TO QUICKBOATS UNLESS SPECIFICALLY REQUESTED BY QUICKBOATS\*\***

### **Fine-print**

1. Quickboats warrants all components to be free from defects in materials and workmanship for a period of three years from date of original delivery.
2. The warranty is subject to the boat being used for recreational purposes only and within recommended operating parameters. The warranty is applicable to the original purchaser of the boat and is not transferrable.
3. The warranty is voided if the boat is:
  - o Used for commercial purposes of any kind;
  - o Used for competition or racing;
  - o Towed or used for towing
  - o Used with a motor heavier or more powerful than that stated on the Builders Plate;
  - o Loaded above the maximum weight stated on the Builders Plate;
  - o Not used in accordance with the User Guide;
  - o Not assembled or packed away in accordance with the User Guide;
  - o Not stored properly (ie packed away dry in its bags) when not in use;
  - o Used outside of safe boating practices;
  - o Damaged by improper use, neglect or accident;
  - o The Hull Identification Number (HIN) plate or Builders Plate are changed, defaced or detached in any way;
  - o Placed on a trailer (other than a Quickboat authorised Beach-lift trailer).
4. Your boat has been hand made using high-tech composites for lightweight and strength. There may be some minor indentations in the panels that do not impact on the boats performance. These indentations are expected in this type of product and are not covered under this warranty.
5. The internal panels, including seats, are not warranted against degradation caused by fuel or rough treatment. They are only warranted against defects in manufacture.

6. Quickboats retains the right to substitute comparable product.
7. Certain legislation including the Trade Practices Act 1974 as amended (“the Act”) has the effect of giving a consumer as defined therein certain rights which cannot be excluded, restricted or modified by agreement. The provision of this Agreement must therefore be read having regard to such legislation to the extent that it may be applicable and nothing in this Agreement shall have the effect of excluding, restricting or modifying such rights.

**Quickboats contact details:**  
37a Pearse Street  
Cottesloe, WA 6011  
1800 7 27287 (1800 Q BOATS)  
help@quickboats.com